



# POLICY ON DOGS IN THE CAFÉ

*(rev. September 2023)*

We are thrilled to warmly welcome your beloved canine companions at the Outhouse Café. To ensure a harmonious and enjoyable visit for everyone, we kindly request that you adhere to the following guidelines:

## **1. Enjoy Together:**

- Please keep your dogs close by on a leash or comfortably secured in a carrier while in the Café and under your supervision at all times.
- To maintain a serene atmosphere, we ask that dogs do not wander freely and are not left unattended. Dogs are not permitted in staff-only areas.

## **2. Café Space:**

- Dogs are more than welcome on our inviting ground floor level.
- For the comfort of all patrons, we request that dogs refrain from joining us on tables or chairs.

## **3. Friendly Gatherings:**

- Groups are encouraged to come with up to two dogs per table.
- We want to ensure a pleasant experience for everyone, so we limit the number of dogs in the Café to four at any given time. Please note this does not apply to service or assistance animals.

## **4. Health and Safety:**

- For the well-being of all, we kindly ask that your dogs be up-to-date on their required vaccinations.
- Puppies under four months old are invited to join us once they receive all necessary vaccinations. If your dog is unwell please do not bring them into the Café.

### **5. Clean and Tidy:**

- To maintain a pristine environment, we appreciate your prompt attention to any messes your dog may create. Please do not place any dog mess into the Café bins.
- We kindly request that dogs do not dine from Café dishes or utensils; fresh water for your four-legged friend is available at the entrance.

### **6. Good Behaviour:**

- Well-trained, well-behaved, and sociable dogs make everyone's experience more enjoyable.
- In the rare event that a dog becomes overly vocal or exhibits unruly behaviour, we may gently request that you and your furry friend take a short break.

### **7. Owners' Responsibility:**

- We trust dog owners to oversee their dogs' actions and interactions during their visit.
- Ensuring your dog's comfort and biological needs is also a responsibility we kindly ask owners to uphold.
- To assume all responsibility and liability for the behaviour, damage to property, or injury to persons, caused by your dog while in Outhouse. Outhouse accepts no responsibility or liability for your dog's actions while visiting.
- The owner must be in compliance with all relevant laws.

Thank you for choosing the Outhouse Café as a destination for both you and your canine companion. We appreciate your cooperation in making

our café a wonderful place for all our patrons, whether they have two legs or four. Enjoy your visit!

### **Trial**

We are trialling this policy, and we'll review its impact on all our patrons. Please speak with a team member if you have any questions or feedback.