

Job Description: Café Team Volunteer

Application Deadline: Wednesday, 9 April at 5:00pm

Overview

Outhouse LGBTQ+ Centre has been a cornerstone of support, connection, and advocacy for Dublin's queer community for almost three decades. A Café Team Volunteer at Outhouse will play a vital role in assisting café staff during key events, ensuring a clean and welcoming environment for all visitors. Volunteers will help with clearing tables, managing waste, and restocking supplies to support the smooth operation of the café.

Key Responsibilities and Duties

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Café Support

- Assist café staff in maintaining a clean and welcoming environment.
- Support with clearing tables, managing waste, and ensuring cleanliness.
- Restock supplies to help maintain efficient service.
- Chatting and directing patrons where needed.

Functional Competencies

Essential

- Physical stamina and ability to stay active during events.
- Strong teamwork and customer service skills.
- Ability to operate effectively in a high-energy, crowded, and dynamic environment.

Desirable

- Previous experience in hospitality or customer service.
- Familiarity with Outhouse's mission and LGBTQ+ community needs.

Overview of Practical Arrangements

Key Dates

- **Day of Pride** – Saturday, 28 June (Volunteers required)
- **Trans and Intersex Pride** – Saturday, 12 July (TBC)

Submitting an Application

We know that volunteering is a commitment, and we truly appreciate your time and dedication. Pride is one of the most exciting times of the year, and having qualified, reliable, and passionate volunteers is essential to ensuring a safe, welcoming, and joyful experience for our community.

If you're ready to make a difference, follow these steps to apply:

1. **Review the Roles** – [Explore the different volunteer opportunities](#) and find the role that best suits your skills and interests. Please check the time commitments and required dates to make sure you're available.

2. **Submit Your Application** – Complete the [online application form](#) before the deadline: **Wednesday, 9 April at 5:00pm**.
3. **Application Review & Notifications** – We carefully review every application to ensure the best fit for each role. You'll be notified of your application status by *Friday, 18 April*. Unfortunately, it will not be possible to accept every applicant.
4. **Volunteer Interviews** – If selected, you'll be invited to a short interview between *Tuesday, 22 April – Friday, 25 April*. We'll offer time slots during the day and early evening for flexibility.
5. **Attend Volunteer Training** – To ensure all volunteers are fully prepared, everyone must attend our Volunteer Training Day on **Saturday, 10 May**. This session will equip you with everything you need to confidently support our events and community.

Pride is made possible by volunteers like you. If you're ready to contribute your time, energy, and enthusiasm, apply today and be part of something unforgettable!

We regret that it is impossible to provide individualised feedback to applicants who have not been shortlisted for an interview. We kindly request that you do not call or email seeking feedback. Feedback is available for all candidates who attend an interview.

Candidates should note that canvassing will disqualify them.