

# Job Description: Wellness Team Volunteer

**Application Deadline:** Wednesday, 9 April at 5:00pm

## Overview

Outhouse LGBTQ+ Centre has been a cornerstone of support, connection, and advocacy for Dublin's queer community for almost three decades. A Wellness Team Volunteer at Outhouse will play a vital role in providing support and signposting services in the Wellness tent during key events. Volunteers will engage with attendees, offer a calming and welcoming presence, and ensure appropriate boundaries are maintained while escalating any help-seeking behaviour to a staff member on the support team.

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## Key Responsibilities and Duties

### **Wellness Tent Support**

- Provide support and signposting services in the Wellness tent.
- Engage with attendees, offering a welcoming and calming presence.
- Maintain appropriate boundaries with patrons while providing assistance.
- Escalate any help-seeking behaviour to a staff member on the support team when necessary.

### **Public Engagement and Advocacy**

- Offer compassionate and informed support to attendees.
- Promote Outhouse's mission and provide information about available resources.

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# Functional Competencies

## **Essential**

- Strong active listening and empathy skills.
- Ability to maintain boundaries and demonstrate resilience in support roles.
- Conflict resolution skills and the ability to remain composed under pressure.
- Ability to operate effectively in a high-energy, crowded, and dynamic environment.

## **Desirable**

- Experience in community support or mental health awareness.
- Familiarity with Outhouse's mission and LGBTQ+ community needs.

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# Overview of Practical Arrangements

## **Key Dates Required**

- **Clubs and Socs Day** – Saturday, 14 June (Volunteers required)
- **Day of Pride** – Saturday, 28 June (Volunteers required)

## **Submitting an Application**

We know that volunteering is a commitment, and we truly appreciate your time and dedication. Pride is one of the most exciting times of the year, and having qualified, reliable, and passionate volunteers is essential to ensuring a safe, welcoming, and joyful experience for our community.

If you're ready to make a difference, follow these steps to apply:

- 1. Review the Roles** – [Explore the different volunteer opportunities](#) and find the role that best suits your skills and interests. Please check the time commitments and required dates to make sure you're available.
- 2. Submit Your Application** – Complete the [online application form](#) before the deadline: ***Wednesday, 9 April at 5:00pm***.
- 3. Application Review & Notifications** – We carefully review every application to ensure the best fit for each role. You'll be notified of your application status by *Friday, 18 April*. Unfortunately, it will not be possible to accept every applicant.
- 4. Volunteer Interviews** – If selected, you'll be invited to a short interview between *Tuesday, 22 April – Friday, 25 April*. We'll offer time slots during the day and early evening for flexibility.
- 5. Attend Volunteer Training** – To ensure all volunteers are fully prepared, everyone must attend our Volunteer Training Day on ***Saturday, 10 May***. This session will equip you with everything you need to confidently support our events and community.

Pride is made possible by volunteers like you. If you're ready to contribute your time, energy, and enthusiasm, apply today and be part of something unforgettable!

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We regret that it is impossible to provide individualised feedback to applicants who have not been shortlisted for an interview. We kindly request that you do not call or email seeking feedback. Feedback is available for all candidates who attend an interview.

**Candidates should note that canvassing will disqualify them.**